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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)

**File No.: VAS-3/PRBT-2014/IMI (Vol-I) Pt.1**

**Dated: 30-10-2018**

To,

PGM (CMTS Nodal Centre)  
Chandigarh.

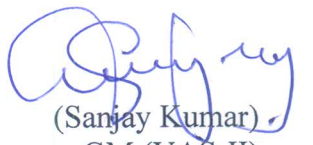
**Subject: Clarification regarding activation of PRBT (bundled with STV) for subscribers having already active PRBT subscription – Regarding**

Reference No.: GM/CMTS/NC/General/15-16/122 dated 16.10.2018.

This is in reference to the issue of Clarification regarding activation of PRBT (bundled with STV) for subscribers having already active PRBT subscription which sought from this office vide above referenced letter of your office.

In this regard kindly find the reply of this office as below:

- i. As per the information provided by M/s IMI and as mentioned in your above referenced letter, when an existing PRBT customer try to activate the PRBT, bundled with STV, the request is parked in the PRBT system maintained by IMI and activated after the deactivation of existing PRBT subscription only. So subscriber is being given service for existing PRBT subscription as well as PRBT subscription bundled with STV activated by customer. Hence there is no question of double charging.
- ii. Vide Para 4 of letter dated 14.07.2017 issued by this office, for launch of STV - 259/379/549, the instructions were issued that in case PRBT bundled STV is activated by existing PRBT subscriber, such request shall be activated after expiry of current subscription. These instructions shall be applicable for all PRBT bundled STVs.
- iii. As far as the payment of revenue share to PRBT vendor for such cases, is concerned; applicable revenue share for both requests shall be paid as service is being delivered by PRBT vendor for both period i.e. period during which current PRBT service is active and the period during which PRBT service bundled with STV is active.

  
(Sanjay Kumar)  
GM (VAS-II)

Copy to: PGM (CMTS Nodal) Trichy/Kolkata/Pune.